



## Quality Policy

**Motto of Tremol SMD:**

**If we stop getting better, we will soon stop being good!**

We, the leadership of the Tremol SMD Ltd, are determined to strengthen the company as a permanent provider of all our clients by achieving their full satisfaction and sustainable development of the organization.

**All of us, the people in TREMOL SMD LTD., we are convinced that the quality is:**

- **Quality of the achieved** - to study the needs of our customers and exceeding their expectations with products in full compliance with all applicable standards, laws, regulations and emerging trends in electronic installations, as seek to achieve efficient and effective implementation all activities and processes within the organization;

- **Quality of the attitude:**

- when we distinguish, understand, analyse the needs and expectations of all interested parties and foresee their reaction in order to engage, win over and manage their support;
- when our customers are satisfied from the quality of the offered product, and the attitude towards them and their specific needs and necessities;
- when our colleagues can be confident in the quality in the work carried out by us and everyone knows, that he can rely on the professionalism of the others;

- **Quality of life** - when achieving better working conditions and relations between us, which reflects positively on the quality of the product by minimizing the risks of the operation of health and safety of workers and prevent environmental pollution.

**Will achieve quality with the principles of ISO 9001:2015 by:**

- **Self-perfection and effectiveness.** - looking the most effective means to satisfy the growing demands of the overall business environment and to be truly competitive by:

- development of quality system, its emphasis on efficacy, efficiency, performance, analysis and continuous improvement by implementation of process approach;
- implementation with customers and suppliers of commercial partner contacts, enabling satisfaction of the demands, expectations and requirements of all interested parties;
- Optimization of processes within the company - the adequacy, relevance and compliance with statutory requirements, evidence-based decision making by assessing and addressing the risks and opportunities, continuously monitoring, analyzing, improvement and development, by continually striving to implement the latest materials and technologies;
- improving the organization of the company concerning the deadlines for the processes results performance;

- **Loyalty and openness**

- For our company, led by ambition for market growth is vital work with our partners, with the assistance of which build their positive outlook. That is the reason we strive to maintain the current successful business relationships and create many new ones.

- **Responsibility and integrity**

- Leadership and active engagement of all staff awareness and acceptance of the principles and spirit of this policy by ensuring the competence and motivation through training and qualification;
- Determining responsibility for health and safety of employees and the public on the impact of our products and processes.
- Continuous improvement and achievement of objectives in the prevention of pollution by carrying out actions and assessment for address risks and opportunities, systematic inspections and implementation of corrective and preventive actions;
- Creating an effective organization of the management company, which is implemented flexibly and quickly respond to changing market conditions and compliance with applicable national and local regulations and other requirements of the company for environmental aspects and assessment of conformity;
- Assessing the effectiveness and suitability of the policy through periodic reviews by management and updating in the light of changes and evaluation of our activities.

- Tremol SMD Ltd. as a data controller, strictly adheres to the provisions of the law and the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016), applying technical and organizational measures to protect the data provided against accidental or deliberate manipulation, loss, destruction and access by unauthorized persons. Security measures are kept up to date.

- **Activity and social commitment**

Business ideology that we follow in this global economic situation, include respect for social, ethical and environmental responsibility. Because we know that companies with promising future cannot remain vacant and indifferent to the problems of society, but their duty to initiate and maintain open dialogue with them and help them permission.

As a result of the successful implementation and certification of QMS according to ISO 9001: 2015, the company management expects:

- Improvement of quality management, meeting the requirements of regulatory documents, of our customers, suppliers and partners;
- Increasing the authority and image of Tremol SMD Ltd. and making it a respected and desirable partner with proven high quality in the international market;

The Management of Tremol SMD Ltd. reaffirms its conviction and willingness to fulfill the Quality policy and objectives and appeals on the team for active work, involvement, honesty and creativity in order to develop, implement, maintain, retrieve and improve the QMS in accordance with ISO 9001: 2015 and validate of Tremol SMD Ltd. as a leading manufacturer in the field of electronic assembly.

Major criteria of achieved success of the company are our satisfied customers. We are convinced that the quality is our most valued guarantee for success of Tremol SMD LTD and for our personal success of every one of us.

